

Supplementary conditions for online store orders

Status July 2024

1. General Scope of Application

These conditions (as supplementary or replacement conditions) adapt the General Section's conditions to online store orders.

2. Conclusion of Contract

2.1 The presentation of goods in the online store does not constitute a binding application for the conclusion of a supply contract. Rather, it is a non-binding invitation to order goods in the online store.

2.2 By clicking the button ["Complete order"], the Customer submits a binding purchase offer. After receipt of the purchase offer, the Customer will receive an automatically generated email in which VACOM confirms that the order has been received (confirmation of receipt). This confirmation of receipt does not constitute acceptance of the Customer's purchase offer. The confirmation of receipt has not yet concluded a delivery contract.

2.3 A delivery contract is only concluded when VACOM expressly declares its acceptance of the purchase offer (order confirmation) or when the goods - without prior express declaration of acceptance - are dispatched to the Customer.

2.4 The Customer agrees that the receipts and documents relating to the online order, such as order confirmations and invoices, will only be sent by email to the Customer's email address specified in the online store.

3. Minimum Order Value

There is no minimum order value for orders via the VACOM online store.